



# Supervisor Training Program (STP) Unit 2

## Instructor Guide: Communication

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# Supervisor Training Program (STP) Unit 2 Instructor Guide: Communication

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## **Supervisor Training Program (STP) Unit 2 Instructor Guide: Communication** AGC of America

This course presents a body of knowledge and skills that today's construction supervisors need in order to be effective communicators on their job site.

Effective communication

Learning to listen

Carrying on conversations

Persuasion, negotiation, and confrontation

Communicating with your crew

Putting it in writing

Meetings that work

Electronic communication

Improving communication

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